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# Innovators Residency Programme

TERMS AND CONDITIONS (8th September 2025 Intake)

AcademyEX Education Limited Partnership also trades as The Mind Lab, Tech Futures Lab and Earth Futures Lab faculties. All Terms and Conditions, policies and declarations of AcademyEX also apply to The Mind Lab, Tech Futures Lab and Earth Futures Lab unless expressly stated otherwise.

AcademyEX is an NZQA-registered Tertiary Education Organisation under the provisions of the Education and Training Act 2020 and its subsequent amendments and approved to award a range of programmes and micro-credentials.

The following Terms and Conditions apply to international learners [learners] enrolled in the Innovators Residency Programme, including the Entrepreneurship Micro-credential and Disruptive Technologies Micro-credential.

## Fees

1. Fees are NZD\$5,995 (including GST) and include a \$500 non-refundable administration fee.
2. Payment of the tuition fees must be received a minimum of 7 days before the start date of the programme.
3. AcademyEX Scholarships and discounts do not apply to the Innovator's Residency Programme.

## Cancellation or Withdrawal of Enrolment

1. If a learner cancels their enrolment anytime up until the start date of the programme, full tuition fees, less the non-refundable administration fee will be refunded.
2. If a learner withdraws their enrolment anytime after the start date of the programme, there will be no refund provided.
3. Learners who wish to apply for withdrawal must make an application in writing. Verbal notice of withdrawal will not normally be accepted as a learner's intention to withdraw.
4. Withdrawal is confirmed from the date the written notification is received by academyEX; the refund/fees outcomes of the withdrawal will be determined by the date the withdrawal is confirmed.

## Exceptional Circumstances

If Exceptional Circumstances apply, a student who withdraws after the last dates for refund eligibility have passed, may be eligible for compassionate consideration. The student (or an authorised person acting on behalf of the student) must contact the Enrolments team with details for consideration. In such cases, all decisions of the General Manager are final and cannot be appealed.

## Cancellation Of Programme Or Course Offering

Enrolment in a programme or course intake is conditional upon and subject to sufficient numbers of learners enrolling in a particular intake. Learners will normally be offered an opportunity to enrol in an alternative intake, or receive a full refund if AcademyEX cancels a scheduled course or programme intake.

**Student Fee Protection**

AcademyEX complies with NZQA Student Fee Protection Rules which protect the interests of domestic and international learners. AcademyEX has a Static Trust Account with the NZQA-approved fee protection supplier, Public Trust, that ensures the safe protection of student fees over the value of \$500.

**Privacy Policy**

Information from applicants collected to process student enrolment with AcademyEX may also be disclosed to Government departments as mandated by the Tertiary Education Commission for the purposes of administering NZ's tertiary education system, developing policy advice for Government and for research purposes, official statistics, or as otherwise required by law. Learners have the right to access and correct their personal information that has been collected by AcademyEX in accordance with the [AcademyEX Privacy Policy](#) and the [Privacy Act 2020](#). The Privacy Policy applies to information collected from all users of AcademyEX products and services, and covers the collection of personal information, storage, use and disclosure of personal information, cookies and data security, and user access to and correction of personal information.

**Code of Conduct**

The [AcademyEX Code of Conduct](#) applies to all learners, staff members, and contractors of academyEX. The Code outlines expectations for academic and personal conduct; the consequences of misconduct; and processes for complaints and appeals